

Request for Availing Email Indemnity Facility (NR)

I/We _____ maintain below mentioned account(s) (the said accounts) in my /our name with the Bank, the list of the said accounts is as follows:

Account Number 1. _____

Account Number 2. _____

AND WHEREAS, in the of day-to-day business, I/We am/are required to give urgent instructions to the Bank for the operation of any of the said accounts.

Therefore, we wish to avail the Email Indemnity Facility for the said account(s).

I/We agree that I/We have requested the Bank and agree and acknowledge that the Bank shall be entitled to treat any email submission from email ID _____ as issued and fully authorized by, and binding upon me/us.

Bank has the right to reject any instruction sent from any other / email id other than the details mentioned above.

I/We further agree and undertake that the Bank shall not be held liable or responsible for any delay/error in transmission or reception or in completion/ not effecting of transaction and any resulting loss or damage to the Account Holder(s) on account thereof.

I/we confirm, herewith, that I/we are aware of the instructions/requests that can be placed through this facility. These are enumerated in the following page:

Signature of Primary Holder

Signature of Joint Holder 1

Signature of Joint Holder

Permitted Instructions/Requests

Financial Transactions	Non - Financial Transactions
<ul style="list-style-type: none">• Outward Remittance (SELF)• Fund Transfer from NRO to NRE (Transferrable Limit in USD 1 million in a financial year)• Funds transfer from NRE TO NRO (Self accounts only)• Fund Transfer from NRO/NRE TO Resident A/C• First NRE FD/RD, NRO /FD/RD Deposit booking	<ul style="list-style-type: none">• DTAA registration• FATCA declaration• #Interest certificate• Balance Confirmation Certificate• Address change with attested or notarize address proof• Deletion of Mandate/POA Holder• Additional account opening (Existing Customer)

<ul style="list-style-type: none"> • Subsequent NRE FD/RD, NRO FD/RD • Pre- Closure of all Deposits held jointly – Maturity • proceeds only to the account as specified during FD creation • Liquidation of all Deposits and Credit to self-account or transfer outside – (Maturity proceeds will be transferred to the account as per the instructions provided during FD creation) • Issuance of Cheque/DD favouring self/third party (in INR) • Processing of RTGS/NEFT & IMPS 	<ul style="list-style-type: none"> • IPIN/TPIN/Debit card PIN/ Credit Card PIN Issuance/re-issuance request • IPIN/TPIN/Debit card PIN/ Credit Card PIN Issuance/re-issuance request • Issuance/Re-issuance of debit card (Not permitted for 6 months from the time of change in address) • Insta Alert activation • Cheque book issuance • Account Closure
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Important Notes:

The soft copy of acknowledgement etc, if applicable, will be sent to the registered email ID. And under specific instructions, may be sent to the communication address on a case to case basis.

*The following documentation is required to transfer Funds from NRO TO NRE:	^If all the KYC is same, we request you to ensure the following:
<ol style="list-style-type: none"> 1. Documentary evidence of source of funds 2. 15CA 3. 15CB - Form 15CB needs to be obtained from the chartered accountant 4. UDIN mandatory only if 15CA Part C is filled 	<ol style="list-style-type: none"> 1. Provide reason for opening an additional account. 2. Ensure that the first funding is received from your own NRE or NRO account (as applicable) from an account other than the one with Shivalik Small Finance Bank